

TOWN OF ORANGE



Department of PUBLIC WORKS

Director
Larry Bond

MESSAGE FROM THE DIRECTOR

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www.townoforangeva.gov

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Contacts

Director

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Assistant

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Fleet Maintenance

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Public Works Office

- ◆ PH: 540-672-4791
- ◆ Fax: 540-672-9250
- ◆ Office Hours
Mon-Fri
8am - 4:30pm

Orange has long prided itself in being a community known as a "great place to live." The Town's mission and vision focus on enhancing the quality of life for the overall community.

The Department of Public Works provides a wide range of services that support the quality-of-life Orange residents enjoy. To reinforce the Town's effort to provide a good place for residents to live and businesses to grow, the Department of Public Works has established as its Mission Statement: **"Service is Our Business."** Our department mission reflects our commitment to maintain and improve the Town's infrastructure, while serving the on-going needs of our citizens.

In addition, we have established

What We Do

The Town of Orange Public Works Department is one of only 3 Town's in the State of Virginia that performs all public works functions within their corporate limits. Some of these include.

- Water Service
- Sewer Service
- Sidewalks, Curb & Gutter
- Storm Drainage System
- Bridge System
- Traffic & Street Lights

four supporting goals to further guide our efforts:

1. To gain and hold our citizens respect and honor our obligations by reaching out to our citizens through education, solicitation of input, responsive feedback, and understanding citizens needs.
2. To remain competitive in our services and excel in quality, we will continue to provide efficient, productive, and effective services.
3. To lead proactively by seeking innovative solutions to ever changing needs of our citizens and reduction in resources.
4. To treat our employees as our greatest resource and share the Department's success with them.

- Buildings & Grounds
- Parks
- Fleet Maintenance
- Trash Collection
- Leaf Collection
- Snow & Ice Removal
- Grass Cutting
- Street & Safety Signage
- Street Sweeping

Water & Sewer Services

If you have a water leak or sewer blockage, and you have a concern that it may be a Town problem, please call the Public Works Department. We will determine if the problem is the Town's responsibility, and if it is, there will be no cost to you.

If you or your plumber is replacing your water or sewer line, please call us as we need to inspect the installation, and in some instances, may require a Service Work Permit.

Residential Collection Days- ONCE a Week

Monday - West side - Blue lid
Tuesday - East side - Orange lid

The dividing line of town to determine East or West is the railroad tracks on Main Street.

Commercial Collection Days

Monday - West side of Town
Tuesday - East side of Town
Townwide commercial collection EVERY Friday

All commercial carts have a gray lid.

Refuse Collection

Refuse collection is provided within the Town's corporate limits. Residents will receive one town owned and issued 95-gallon cart. The cost is \$7 per month per cart for residential. An additional cart can be provided for an additional \$7 per month with a maximum of 2 carts. Commercial customers will receive 2 town owned and issued 95-gallon carts. The cost per month is \$44 per month. A business can request up to 4 total carts for an additional charge of \$22 per cart. Any business needing more than 4 carts would require private dumpster service. Residents and businesses are asked to place carts out for pick up at the curb by 7:00 a.m.

Carts shall not be placed out any earlier than 7:00 p.m., on the day before collection. The Town issued cart will only be collected, other containers/cans will not be collected. Individually placed bags outside of the cart will not be collected. Lids are expected to be closed at all times to avoid wildlife and rain access to the cart.

Collection of properly bundled cardboard and properly bundled brush will be collected. Cardboard must be broken down/flattened and bundled not to exceed 50 pounds per bundle. Brush and tree trimmings may be tied in bundles not to exceed 4 feet in length or 2 feet in diameter.

Sidewalks and Streets

The Town maintains all of its sidewalks, and streets. We have a street paving priority list that is updated annually.

If you observe a street or sidewalk that needs repair, please give us a call.

Snow and Ice

The Town clears all roads inside its corporate limits starting with major arterials and working toward collector streets. Our fleet consists of over 12 pieces of snow fighting equipment, with round-the-clock operation when needed.

The Town will only collect bulk brush during Spring & Fall Clean up or a date designated by the Town Manager (emergency/weather event).

Street & Traffic Lights

If you notice a street or traffic light not functioning properly, please give us a call at 540-672-4791. We will repair it in a timely manner.

Parks, Buildings & Banners

To reserve one of our parks, community room or banner space across Main Street please give us a call.

Please notify us immediately if you notice that any of our facilities that need repair.

Other Items

- Leaf Pickup Begins in November
- Town wide clean-up in Spring (April) & Fall (October) of each year
- If you are working within the Town Right of Way, you must call us to get a permit
- When cutting grass, please do not blow clippings into streets
- Please keep limbs and trees cut back from sidewalks & streets