



**Town of Orange
Public Works Department**

235 Warren Street, Orange, Virginia 22960 - 1401

Phone: (540) 672-4791 Fax: (540) 672-9250

Email – l.bond@townoforangeva.gov

May 29, 2024

Things you need to know about new Trash Service

In June of 2022 staff started looking at ways to improve our trash service to our customers. There were many pros and cons considered throughout the discussion process. A few of the factors considered were the safety to our employees, improving the appearance of the Town and the neighborhoods. By providing trash carts Town staff will no longer damage a customer owned car and the larger containers will decrease collection days to one day per week for residential customers.

- Residential trash will be collected on Monday (Blue lid/West) and Tuesday (Orange Lid/ East). It will be very important for customers to have their trash out on their scheduled days
- Please place carts at accessible locations to street. In curb/gutter, just behind sidewalk and preferably not on sidewalk restricting pedestrian travel
- The blue town issued cart will only be collected, other containers/cans will not be collected. Also, individually placed bags outside of cart will not be collected and should not be placed out for collection
- We will collect properly bundled cardboard and properly bundled brush. Beginning July 1, 2024 bulk brush will only be collected during Spring/Fall Cleanup or other times determined by the Town Manager. Example - large scale weather events causing damage to trees (high winds, thunderstorms, ice storms, hurricanes, etc.)
- Customers will continue to receive trash service bills with their monthly water bills. Residential water bills will reflect \$1.50/month increase (\$7/monthly) Beginning July 1, 2024
- Each residence shall receive one (1) 95-gallon cart. Customers can expect the cart to be delivered the 3rd or 4th week of June. We will advertise a more precise timeframe once scheduled with the vendor. When carts are delivered, they will be set either in the curb/gutter or just behind the sidewalk/right-of-way.
- Residential customers have the option to have one (1) additional cart for weekly collection for an additional \$7/month
- For special circumstances the Town will provide 2- 45-gallon carts for residents with accessibility issues for placing carts curb side, medical related issues, or physical ability

to handle 95-gallon carts. These circumstances will need to be approved by Public Works. Please call Kim Strawser at 540-672-4791 or email request to

k.strawser@townoforangeva.gov

- Any violations of town trash code, the residential cart will be tagged and noted with the violation. These tags will be orange, please contact Public Works with any questions about any violations
- Please keep lids closed to avoid wildlife access and rain at all times.
- We are expecting delivery of a new trash truck soon. The new truck is equipped with the tipper system on the rear of the truck. The replacement of the trash truck was scheduled for this year FY24 even without changes to trash service